



Cielo Extrato Eletrônico



Electronic Statement - Specification

(Version 14 – jun/23)

cielo

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Description

The Electronic Statement is a service provided by Cielo to merchants that need an automatic in the reconciliation process. Through it, information is transmitted in a standardized manner, with no manual intervention via SFG channel (sterling file gateway), enabling agile and secure traffic of information/data. The macro flow of the service is as follows:

Benefits

- Enables automated accounting and financial reconciliation
- Increased agility and operational efficiency
- Integration with the sales automation
- Security in receiving information
- Specialized support



Customer Service

(55 11) 4002.5270 - capital cities, metropolitan areas
and other locations

edi@cielo.com.br

From Monday to Friday, from 9 a.m. to 6 p.m.

Types Of Electronic Statements

The following types of Electronic Statements are available:

Table A - File Types

| File Type | Information | Record Type | Objective |
|---|---|--|--|
| 03 Detailed Sales With Future Installments | <ul style="list-style-type: none"> • Sales completed on the previous day, adjustments, and declined transactions, with payment schedule. • All the first sales installments completed on the previous day. | 0 - Header 1 - Sales Summary (with the first installment) 2 - Detailed Sales 1 - Sales Summary (payment schedule for the second and remaining installments) 3 - Receivables Operation 9 - Trailer | Check whether all effective sales were received and payment forecasts. |
| 04 Detailed Payments | <ul style="list-style-type: none"> • Amounts paid into the merchant bank account on the day the Electronic Statement is sent out. • Transactions offset, as anticipated or transferred previously and payments of outstanding installments. | 0 - Header 1 - Sales Summary 2 - Detailed Sales 3 - Receivables Operation 9 - Trailer | Check the origin of the payment received (type of sale, card brand, and client/merchant that made the sale). |
| 09 Remaining Balance | <ul style="list-style-type: none"> • Cielo's future receivables, including the transactions conducted, captured, and processed, debit and credit sales, and installment transactions that were not settled in the previous month. • The file is made available monthly. | 0 - Header 1 - Sales Summary 3 - Receivables Operation 9 - Trailer | Update the forward-receipts. It should not be used for reconciliation. |

Types Of Electronic Statements

The following types of Electronic Statements are available:

Table A - File Types

| File Type | Information | Record Type | Objective |
|---|--|--|---|
| 15 Receivables Operation | <ul style="list-style-type: none"> • Receivables operation carried out the previous day. | 0 - Header A - Receivables Operation Summary B - Receivables Operation Detailed C - Receipt Account 9 - Trailer | Check the negotiations that were carried out. |
| 16 PIX Transactions | <ul style="list-style-type: none"> • Sales (transfers) and Adjustments (returns) made the previous day. | 0 - Header 8 - PIX Transactions Detailed 9 - Trailer | Check the transactions that were carried out in the PIX mode. |

Types Of Electronic Statements

The following types of Electronic Statements are available (exclusive for Alelo transactions captured and settled by Cielo):

Table A - File Types

| File Type | Information | Record Type | Objective |
|---|---|--|---|
| 10 Detailed Prepayment Alelo | <ul style="list-style-type: none"> Prepayment operation of the day before the file is sent out, with the respective summary and details. | 0 - Header 5 - Prepayment Operation 6 - Sales Summary 2 - Prepayment Detailed Sales 7 - Withheld prepayment by debits - Sales Summary 2 - Detailed Sales and Debits 9 - Trailer | <p>Prepare cash flow, considering the prepayment amounts received.</p> <p>Note: Record type 5 will be displayed for each merchant bank account.</p> |
| 12 Detailed Sales Alelo | <ul style="list-style-type: none"> Sales completed on the previous day, adjustments, and declined transactions, with payment schedule. | 0 - Header 1 - Sales Summary 2 - Detailed Sales 9 - Trailer | <p>Check whether all effective sales were received and payment forecasts.</p> |
| 13 Detailed Payments | <ul style="list-style-type: none"> Amounts paid into the merchant bank account on the day the Electronic Statement is sent out. Transactions offset, as anticipated or transferred previously and payments of outstanding installments. | 0 - Header 1 - Sales Summary 2 - Detailed Sales 9 - Trailer | <p>Check the origin of the payment received (type of sale, card brand, and client/merchant that made the sale).</p> |
| 14 Remaining Balance Alelo | <ul style="list-style-type: none"> Cielo's future receivables, including the transactions conducted, captured, and processed, debit and credit sales, and installment transactions that were not settled in the previous month. The file is made available monthly. | 0 - Header 1 - Sales Summary 9 - Trailer | <p>Update the forward-receipts.</p> <p>It should not be used for reconciliation.</p> |

Layout For The Types Of Records

The information listed in the Electronic Statement will be organized by the types of records described below.

Record 0 - Header

It identifies the header of each file, by chain of electronic statement*.

| Table B - Record 0 - Header | | | | | |
|-----------------------------|-----|------|-----------|-----------------------|---|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "0": it identifies record type header (beginning of the file). |
| 002 | 011 | 10 | Num. | Merchant's head chain | Number of the merchant registered to receive the file. |
| 012 | 019 | 8 | Num. | Processing date | YYYYMMDD – date on which the file was generated. |
| 020 | 027 | 8 | Num. | Initial period | YYYYMMDD – initial period. |
| 028 | 035 | 8 | Num. | End period | YYYYMMDD – end period. |
| 036 | 042 | 7 | Num. | Sequence | Sequential file number. In case of reprocessing, this data will be sent as 9999999. |
| 043 | 047 | 5 | Alpha | Acquirer | Constant Cielo. |
| 048 | 049 | 2 | Num. | Statement option | Table I (attachment). |
| 050 | 050 | 1 | Alpha | Transmission | "I" – Cielo. |
| 051 | 070 | 20 | Alphanum. | Inbox | Inbox. |
| 071 | 073 | 3 | Num. | Layout version | Constant "014". |
| 074 | 250 | 177 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Grouping available by CNPJ root

Record 1 - Sales Summary

Group of sales, adjustments, or service charges. It enables the identification of the origin of the entries and the possible maintenance actions.

Table C - Record 1 - Sales Summary

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|----------------------|---|
| 001 | 001 | 1 | Num. | Record type | Constant "1" - It identifies the type of sales summary record. |
| 002 | 011 | 10 | Num. | Submitting merchant | Number of the merchant or branch where the sale was made. |
| 012 | 018 | 7 | Num. | Sales summary number | Number of the sales summary. It contains information that refers to a group of sales on a given date. |
| 019 | 020 | 2 | Num. | Installment | For installment transactions, it will be formatted with the number of the installment being cleared on the date the file is sent out. For a non installment transaction, it will be left blank. |
| 021 | 021 | 1 | Alpha | Filler | "/" – for installment transactions. "a" – acceleration of installments. " " – all other cases. |
| 022 | 023 | 2 | Alphanum. | Plan | For installment transactions, it will be formatted with the largest number of installments found for that group of sales. If the sales summary contains sales in 3, 4, or 6 installments, it will contain 6. In the case of acceleration of installments, it will be formatted with the largest accelerated installment. Example: (positions 019 to 023) 02A02 – it shows acceleration from installment 02 to 02; that is, only one installment. 03A08 – it shows acceleration from installment 03 to 08 in the sales plan; that is, 6 installments were accelerated. For a non installment transaction, it will be left blank. |
| 024 | 025 | 2 | Num. | Transaction type | This code identifies the transaction - see Table II. |
| 026 | 031 | 6 | Num. | Date of submission | YYMMDD – Date on which the Sale was transmitted to Cielo. |

Table C - Record 1 - Sales Summary

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|--------------------------------------|---|
| 032 | 037 | 6 | Num. | Scheduled payment date | YYMMDD – Scheduled payment date. During recovery, it can be updated after the transaction or adjustment is processed. |
| 038 | 043 | 6 | Num. | Original expiration date | YYMMDD – Original expiration date. |
| 044 | 044 | 1 | Alpha | Sign for the gross amount | “+” identifies a credit amount. “-” identifies a debit amount. |
| 045 | 057 | 13 | Num. | Gross amount (*) | Summation of the sales amounts for Merchant/Sales Summary. |
| 058 | 058 | 1 | Alpha | Sign of the administrative fee | “+” identifies a credit amount. “-” identifies a debit amount. |
| 059 | 071 | 13 | Num. | Amount of the administrative fee (*) | Amount of the administrative fee deducted on sales. |
| 072 | 072 | 1 | Alpha | Sign for the amount declined | “+” identifies a credit amount. “-” identifies a debit amount. |
| 073 | 085 | 13 | Num. | Amount declined (*) | In the case of declines, it will contain the summation of the transactions declined. |
| 086 | 086 | 1 | Alpha | Sign for the net amount | “+” identifies a credit amount. “-” identifies a debit amount. |
| 087 | 099 | 13 | Num. | Net amount (*) | Amount of sales, less the amount for administration fee. |
| 100 | 103 | 4 | Alphanum. | Bank | Code of the bank of the merchant bank account. |
| 104 | 108 | 5 | Alphanum. | Agency | Code of the agency of the merchant bank account. |
| 109 | 122 | 14 | Alphanum. | Merchant bank account | Code of the account of the merchant bank account. |
| 123 | 124 | 2 | Num. | Payment status | It identifies the status of the credit sent to the merchant bank account on the date the file was generated - see Table III. In reprocessing, the status is updated according to the submission and the return of payment confirmation by the bank. |
| 125 | 130 | 6 | Num. | Number of sales accepted | Number of sales accepted in the sales summary. |

Table C - Record 1 - Sales Summary

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|--|---|
| 131 | 131 | 1 | Alphanum. | Get Fast Identifier | "S" – Yes; ; "N" – No. |
| 132 | 132 | 1 | Alphanum. | Minimum Rate Identifier | "S" – Yes; ; "N" – No. |
| 133 | 138 | 6 | Num. | Number of sales declined | Number of sales declined in the sales summary. |
| 139 | 139 | 1 | Alpha | Resale/acceleration identifier | It identifies the maintenance actions conducted for installment transactions made by merchant: "R" - Resale "A" - Acceleration " " – Blank (no occurrence) |
| 140 | 145 | 6 | Num. | Date on which the transaction was captured | YYMMDD - Date on which the transaction was captured in Cielo's financial schedule. During recovery, it can be updated after the transaction or adjustment is processed. |
| 146 | 147 | 2 | Alphanum. | Origin of adjustment | It identifies the type of adjustment - Table V. Completed for the following transactions: 02 – Credit adjustment 03 – Debit adjustment 04 – Cielo Plan |
| 148 | 160 | 13 | Num. | Complementary amount | Amount withdrawn when product is "36" or amount of Agro Electron for transactions of products "22", "23", "25", also used for products "009", "013", "014", "017", "018", "068" and "089", "314", "315", "316", "317", "318" presented in Table IV. |
| 161 | 161 | 1 | Alpha | Financial product identifier | Prepayment identifier of the sales summary: " " – Prepayment didn't happen; "A" – Prepayment with Cielo or Alelo; "C" – Assignment of Receivables with merchant bank. |
| 162 | 170 | 9 | Num. | Number of the financial operation | It identifies the number of the financial operation presented in record type 5 – from field 12 to 20. It will contain zeros if the sales summary has not happen a prepayment. |
| 171 | 171 | 1 | Alpha | Sign for the prepayment gross amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 172 | 184 | 13 | Num. | Prepayment gross amount (*) | Prepayment gross amount, provided when happens a prepayment operation. It will contain zero when didn't happen a prepayment operation. |

Table C - Record 1 - Sales Summary

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|---------------------------------------|--|
| 185 | 187 | 3 | Num. | Card brand | Card Brand Code - see Table VI. |
| 188 | 209 | 22 | Num. | Exclusive number of the sales summary | Exclusive identification number of the sales summary, formatted as follows: First part (fixed) - 15 fixed digits: it identifies the summary, maintaining its history at Cielo; Second part (variable) - 07 variable digits: It identifies the changes made in the sales summary. |
| 210 | 213 | 4 | Num. | Administration fee (*) | Percentage of administration fee applied to the amount of the transaction. |
| 214 | 218 | 5 | Num. | Fee (*) | Fee charged per transaction. |
| 219 | 222 | 4 | Num. | Get fast fee (*) | Percentage of discount applied to get fast fee. This field is informative and is added to the administrative fee in positions 210 to 213. |
| 223 | 224 | 2 | Num. | Capture method | See Table VII. If the sale is reprocessed for any reason, the system will send out capture method 06: Manual Capture Method; in this case, disregard the amount provided in the logical number of the terminal. |
| 225 | 232 | 8 | Alphanum. | Logical number of the terminal | Logical number of the terminal in which the sale was made. If the capture number is 06, disregard the logical number of the terminal, since it will be a number used internally by Cielo. |
| 233 | 235 | 3 | Num. | Product code | Code that identifies the product - see Table IV. |
| 236 | 245 | 10 | Num. | Payment matrix | Establishing payment matrix. |
| 246 | 246 | 1 | Alpha | Resend of payment | "S" Identifies that this summary is being forwarded in the statement. Disregard payment previously submitted. "N" Does not refer to resend of payment. |
| 247 | 247 | 1 | Alpha | Concept applied | Identifies the concept applied in the summary presented: " " – Old "N" – New |
| 248 | 249 | 2 | Alphanum. | Group of cards | Identify the card group as follows: 00 - Service not assigned 01 - Card issued in Brazil 02 - Card issued abroad 03 - MDR by card type - Initial 04 - MDR by card type - Intermediary 05 - MDR by card type - Higher |
| 250 | 250 | 1 | Alphanum. | Remaining balance identifier | "D" debit / "R" rotary / "P" installment. This field is only filled in the files CIELO09 – Remaining balance and CIELO14 – Remaining balance Alelo. "Blanks" for other files. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

Record 2 - Detailed Sales

Sales or adjustments of sale summary.

Pursuant to the security rules, all records containing a card number will show it truncated.

Table D - Record 2 - Detailed Sales

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|--|--|
| 001 | 001 | 1 | Num. | Record type | Constant "2" – It identifies the type of record for the detailed sales. |
| 002 | 011 | 10 | Num. | Submitting Merchant | Number of the merchant or branch where the sale was made. |
| 012 | 018 | 7 | Num. | Number of the sales summary | Number of the sales summary. It contains information that refers to a group of sales on a given date. |
| 019 | 037 | 19 | Alphanum. | Truncated card number | Truncated card number: The number of the card through which the purchase made is truncated. It will contain zeroes for purchases via mobile payment or electronic commerce (optional for the latter). |
| 038 | 045 | 8 | Num. | Date of sales/adjustment | YYYYMMDD – Date on which the sale or adjustment was made. |
| 046 | 046 | 1 | Alpha | Sign for the amount of the purchase or installment | "+" identifies a credit amount. "-" identifies a debit amount. |
| 047 | 059 | 13 | Num. | Amount of the purchase or installment (*) | Amount of the purchase or installment that was cleared for installment transactions made by merchant. |
| 060 | 061 | 2 | Num. | Installment | For installment transactions, it will be formatted with the number of the installment being cleared. For non installment sales, it will contain zeroes. |
| 062 | 063 | 2 | Num. | Total number of installments | Total number of installments for the sale. For non installment sales, it will contain zeroes. |
| 064 | 066 | 3 | Num. | Reason for decline | Table VIII (attachment), in the case of no decline, the field is left blank. |
| 067 | 072 | 6 | Alphanum. | Authorization code | The authorization code for the transaction. This number is not exclusive and may be repeated. For reconciliation, it shall be combined with other keys. |
| 073 | 092 | 20 | Alphanum. | TID | Identification of the transaction made via electronic commerce. |
| 093 | 098 | 6 | Alphanum. | NSU/DOC | Sequential number, also known as DOC (document number), generated at the PDV or POS, which identifies the transaction on the day it was made. This number is not unique and can be repeated. If the sale has been reprocessed, the NSU can be changed. |
| 099 | 111 | 13 | Num. | Complementary amount (*) | Amount withdrawn using the Debit or Agro Electron card, according to the product indicator of the sales summary. |

Table D - Record 2 - Detailed Sales

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|--|---|
| 112 | 113 | 2 | Num. | Dig - Card | Number of digits on the card. |
| 114 | 126 | 13 | Num. | Total amount of sale | The total amount of the installment transaction. |
| 127 | 139 | 13 | Num. | Amount of next installment | The amount of the next installments. |
| 140 | 148 | 9 | Alphanum. | Invoice Number | Invoice number for merchants that capture this information in the POS. If not available, it will be left blank. |
| 149 | 150 | 2 | Alphanum. | Card type | Card type code – see table XI. |
| 151 | 152 | 2 | Alphanum. | Group of cards | Group of cards code – see table X. |
| 153 | 160 | 8 | Alphanum. | Logical number of the terminal | Logical number of the terminal in which the sale was made. When the capture method is 06, disregard this information. |
| 161 | 162 | 2 | Alpha | Boarding fee or entrance fee indicator | Identification of the transaction referring to the boarding fee or entrance fee: TX - Boarding fee; VE - Entrance fee; Blanks – for all other types of transactions. |
| 163 | 182 | 20 | Alphanum. | Order reference/request code | Reference or code of the order provided in a electronic commerce transaction. If not available, it will be left blank. |
| 183 | 188 | 6 | Num. | Transaction time | Time of the transaction, presented in HHMMSS format. This information will only be generated in the sales records of the sale file with the original detailed sales. For all other cases, this field will contain zeroes. |
| 189 | 217 | 29 | Num. | Exclusive transaction number | Exclusive number that identifies each transaction. |
| 218 | 218 | 1 | Alpha | Cielo Promo Indicator / Customer Installment Indicator | Indicates whether a transaction has the Cielo Promo product and/or fee transfer assigned P – Cielo Promo A – Both R - Customer installment “ ” - None |
| 219 | 220 | 2 | Num. | Entry mode | Card entry mode. See table IX. |
| 221 | 235 | 15 | Alphanum. | Received Transaction Code | Identifies the sale code. (only new concept). |
| 236 | 250 | 15 | Alphanum. | Processed transaction number | For adjustment scenarios from sales, load the “Received Transaction Code”. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

Record 3 - Receivables Operation

It allows identifying the origin of the operations carried out with the receivables.

| Table E - Record 3 - Receivables Operation | | | | | |
|--|-----|------|-----------|---------------------------|---|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "3" – identifies the type of record. |
| 002 | 011 | 10 | Num. | Establishment | Establishment number. |
| 012 | 031 | 20 | Alphanum. | Operation code | Operation code. |
| 032 | 045 | 14 | Alphanum. | CPF / CNPJ Holder | CPF / CNPJ number of the holder. |
| 046 | 059 | 14 | Alphanum. | CPF / CNPJ Receiver | CPF / CNPJ number of the receiver. |
| 060 | 073 | 14 | Alphanum. | CPF / CNPJ Account Holder | CPF / CNPJ number of account holder. |
| 074 | 081 | 8 | Num. | Date of payment | YYYYMMDD – Date of payment. |
| 082 | 089 | 8 | Num. | Original expiration date | YYYYMMDD – Original expiration date. |
| 090 | 091 | 2 | Alphanum. | Operation type | "CE" – cession "GR" – guarantee |
| 092 | 094 | 3 | Alphanum. | Card brand code | Card Brand Code - see Table VI. |
| 095 | 097 | 3 | Alphanum. | Settlement type | "000" – not identified "001" – debit "002" – credit |
| 098 | 098 | 1 | Alphanum. | Operation value signal | "+" identifies a credit amount. "-" identifies a debit amount. |
| 099 | 115 | 17 | Num. | Operation value* | Operation value. |
| 116 | 118 | 3 | Num. | Currency code | "986" – real "840" – dolar |
| 119 | 122 | 4 | Alphanum. | Bank | Code of the bank. |
| 123 | 127 | 5 | Alphanum. | Agency | Code of the agency. |
| 128 | 141 | 14 | Alphanum. | Merchant bank account | Code of the account. |
| 142 | 250 | 109 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

Record 5 - Prepayment Operation Alelo

It displays the prepayment conducted at Alelo on the day that precedes the generation of the file.

Table F - Record 5 - Prepayment Operation Alelo

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-------|---|---|
| 001 | 001 | 1 | Num. | Record type | Constant "5" – It identifies the type of record that displays information on a prepayment operation. |
| 002 | 011 | 10 | Num. | Establishment of payment or submission | Number of the merchant or branch where the sale was made. |
| 012 | 020 | 9 | Num. | Number of the financial operation | Number of the financial operation, also displayed in record type 1, on the date the sales summary is settled. |
| 021 | 028 | 8 | Num. | Date of credit of the operation | YYYYMMDD – Payment date of the operation. |
| 029 | 029 | 1 | Alpha | Sign for the gross amount of credit transactions | "+" identifies a credit amount. "-" identifies a debit amount. |
| 030 | 042 | 13 | Num. | Gross amount | Gross amount of the credit transactions schedule. The gross amount corresponds to the sum of the original net amounts of the sales summary in this schedule. |
| 043 | 043 | 1 | Alpha | Sign for the gross amount of installment transactions | "+" identifies a credit amount. "-" identifies a debit amount. |
| 044 | 056 | 13 | Num. | Gross amount of installment transactions | Gross amount of the installment transactions schedule. The amount corresponds to the sum of the original net amounts of the sales summary in this schedule. |
| 057 | 057 | 1 | Alpha | Sign for the gross amount of Post-Dated Electron Transactions | "+" identifies a credit amount. "-" identifies a debit amount. |
| 058 | 070 | 13 | Num. | Gross amount of Post-Dated Electron transactions | Gross amount of the Post-Dated Electron transactions schedule. The gross amount corresponds to the sum of the original net amounts of the sales summary in this schedule. |
| 071 | 071 | 1 | Alpha | Sign for the gross amount of the prepayment | "+" identifies a credit amount. "-" identifies a debit amount. |
| 072 | 084 | 13 | Num. | Gross amount of the prepayment | Gross amount of the credit transactions schedules, installment, and Post-Dated Electron transactions. The gross amount corresponds to the sum of the original net amounts of the sales summary. |

Table F - Record 5 - Prepayment Operation Alelo

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|---|---|
| 085 | 085 | 1 | Alpha | Sign for the net amount of the credit transactions | "+" identifies a credit amount. "-" identifies a debit amount. |
| 086 | 098 | 13 | Num. | Net amount of the of credit transactions | Net amount of the sight transactions schedule. |
| 099 | 099 | 1 | Alpha | Sign for the net amount of installment transactions | "+" identifies a credit amount. "-" identifies a debit amount. |
| 100 | 112 | 13 | Num. | Net amount of installment transactions | Net amount of the installment transactions. |
| 113 | 113 | 1 | Alpha | Sign for the net amount of Post-Dated transactions | "+" identifies a credit amount. "-" identifies a debit amount. |
| 114 | 126 | 13 | Num. | Net amount of Post-Dated transactions | Net amount of the Post-Dated Electron transactions schedule. |
| 127 | 127 | 1 | Alpha | Sign for the net amount of the prepayment | "+" identifies a credit amount. "-" identifies a debit amount. |
| 128 | 140 | 13 | Num. | Net amount of the prepayment | Net amount of the credit, installment, and Post-Dated Electron transactions schedule. |
| 141 | 145 | 5 | Num. | Discount rate of the prepayment (*) | Prepayment commercial discount. |
| 146 | 149 | 4 | Alphanum. | Code of the merchant bank account | Merchant bank account. |
| 150 | 154 | 5 | Alphanum. | Code of the preferred branch | Branch in which the amounts are settled. |
| 155 | 168 | 14 | Alphanum. | Code of the preferred account | Account in which the amounts are settled. |
| 169 | 169 | 1 | Alpha | Sign for the net amount of the total prepayment | "+" identifies a credit amount. "-" identifies a debit amount. |
| 170 | 182 | 13 | Num. | Net amount of the total prepayment | Net amount of the total prepayment referring to the amounts. |
| 183 | 183 | 1 | Alpha | Sign for the fee | Sign for the fee. |
| 184 | 192 | 9 | Num. | Fee | Fee charged per operation. If there is no charge for the field will be filled in blank. |
| 193 | 250 | 58 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 3 decimal places should be considered, with no commas, periods, or any other characters.

Record 6 - Assignment Sales Summary Alelo

It displays the sales summary of prepayment.

| Table G - Record 6 - Assignment Sales Summary Alelo | | | | | |
|---|-----|------|-------|---|--|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "6" – It identifies the type of record that displays the information on an sales summary that happened a prepayment/assigned. |
| 002 | 011 | 10 | Num. | Submitting merchant | Number of the merchant and/or branch where the sale was made. |
| 012 | 020 | 9 | Num. | Number of the operation | Number of the operation. |
| 021 | 028 | 8 | Num. | Due date of the sales summary | YYYYMMDD – Original due date of the sales summary. |
| 029 | 035 | 7 | Num. | Number of the sales summary | Number of the sales summary. |
| 036 | 037 | 2 | Num. | Prepayment/assigned installment | Number of the installment for the sales summary of installment transactions; for sales summary of at sight transactions, it will contain zeroes. |
| 038 | 039 | 2 | Num. | Total number of installments | Number of installments in the sales summary. For sales summary of at credit sales, it will contain zeroes. |
| 040 | 040 | 1 | Alpha | Sign for the original gross amount of the sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 041 | 053 | 13 | Num. | Original gross amount of the sales summary (*) | Original gross amount of the sales summary. |
| 054 | 054 | 1 | Alpha | Sign for the original net amount of the sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 055 | 067 | 13 | Num. | Original net amount of the sales summary (*) | Original net amount of the sales summary. |
| 068 | 068 | 1 | Num. | Sign for the gross amount of the prepayment/assigned of the sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 069 | 081 | 13 | Num. | Gross amount of the assigned of the sales summary (*) | Original net amount of the sales summary, except for eventual debits. |

Table G - Record 6 - Assignment Sales Summary

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|---|---|
| 082 | 082 | 1 | Alpha | Sign for the prepayment net amount of the sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 083 | 095 | 13 | Num. | Prepayment net amount of the sales summary (*) | Net amount effectively paid to the merchant, less the prepayment discount rate. |
| 096 | 098 | 3 | Num. | Card brand code | Card brand code - table VI. |
| 099 | 120 | 22 | Num. | Exclusive number of the sales summary | Exclusive identification number of the sales summary. |
| 121 | 121 | 1 | Alphanum. | Prepayment adjustment sales summary identifier | "S" - Consider prepayment adjustment. Field filled only when adjustment sales summary are effectively anticipated. (only new concept). |
| 122 | 250 | 129 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

Record 7 - Withheld Prepayment by Debits - Sales Summary

It displays the withheld prepayment by debits.

| Table H - Record 7 - Withheld Prepayment by Debits - Sales Summary | | | | | |
|--|-----|------|----------|--|---|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "7" – It identifies the type of record that displays the information on an prepayment sales summary. |
| 002 | 011 | 10 | Num. | Submitting merchant | Number of the merchant and/or branch where the sale was made. |
| 012 | 033 | 22 | Num. | Exclusive number of the original sales summary of the sale | Exclusive number of the original sales summary of the sale. |
| 034 | 040 | 7 | Num. | Number of the sales summary | Number of the sales summary of the original sale. |
| 041 | 048 | 8 | Num. | Payment date of the sales summary | YYYYMMDD – Payment date of the sales summary. |
| 049 | 049 | 1 | Alpha | Sign for the amount of the sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 050 | 062 | 13 | Num. | Amount of the sales summary | Amount of the sales summary. |
| 063 | 084 | 22 | Num. | Exclusive number of the sales summary of the sale that has originated the adjustment | Exclusive number of the sales summary of the sale that has originated the adjustment. |
| 085 | 091 | 7 | Num. | Number of the sales summary of the debit adjustment | Number of the sales summary that displays the prepayment amounts withheld. |
| 092 | 099 | 8 | Num. | Payment date of the adjustment | YYYYMMDD. |
| 100 | 100 | 1 | Alpha | Sign for the amount of the debit adjustment | "+" identifies a credit amount. "-" identifies a debit amount. |
| 101 | 113 | 13 | Num. | Amount of the debit adjustment | Total amount of the debit. |
| 114 | 114 | 1 | Alpha | Sign for the amount withheld | "+" identifies a credit amount. "-" identifies a debit amount. |
| 115 | 127 | 13 | Num. | Amount withheld | Amount withheld for the prepayment sales summary. |
| 128 | 128 | 1 | Alpha | Sign for the balance of the prepayment sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 129 | 141 | 13 | Num. | Amount of the balance of the prepayment sales summary | Result of the total debit – amount withheld. |
| 142 | 250 | 109 | Alphanum | Cielo use | Unwritten. Reserved for Cielo. |

Record 8 - PIX Transactions Detailed

Displays transactions carried out in PIX mode.

| Table I - Record 8 - PIX Transactions Detailed | | | | | |
|--|-----|------|-----------|--------------------------------------|---|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "8" – identifies the type of record that the PIX transaction presents. |
| 002 | 011 | 10 | Num. | Establishment | Number of the establishment and / or branch where the transaction was carried out. |
| 012 | 013 | 2 | Num. | Transaction type | This code identifies the transaction - see Table II. |
| 014 | 019 | 6 | Num. | Date of sales/adjustment | YYMMDD – Date on which the sale or adjustment was made. |
| 020 | 025 | 6 | Num. | Transaction time | Time of the transaction, presented in HHMMSS format. |
| 026 | 061 | 36 | Alphanum. | PIX ID | Code that identifies the PIX transaction. |
| 062 | 067 | 6 | Alphanum. | NSU/DOC | Sequential number, also known as DOC (document number), generated at the PDV or POS, which identifies the transaction on the day it was made. This number is not unique and can be repeated. If the sale has been reprocessed, the NSU can be changed. |
| 068 | 073 | 6 | Num. | Payment date | YYMMDD – Payment date. During recovery, it can be updated after the transaction or adjustment is processed. |
| 074 | 074 | 1 | Alpha | Sign for the gross amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 075 | 087 | 13 | Num. | Gross amount (*) | Gross amount. |
| 088 | 088 | 1 | Alpha | Sign of the administrative fee | "+" identifies a credit amount. "-" identifies a debit amount. |
| 089 | 101 | 13 | Num. | Amount of the administrative fee (*) | Amount of the administrative fee. |
| 102 | 102 | 1 | Alpha | Sign for the net amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 103 | 115 | 13 | Num. | Net amount (*) | Amount of sales, less the amount for administration fee. |

Table I - Record 8 - PIX Transactions Detailed

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|--|---|
| 116 | 119 | 4 | Alphanum. | Bank | Code of the bank of the merchant bank account. |
| 120 | 124 | 5 | Alphanum. | Agency | Code of the agency of the merchant bank account. |
| 125 | 144 | 20 | Alphanum. | Merchant bank account | Code of the account of the merchant bank account. |
| 145 | 150 | 6 | Num. | Date on which the transaction was captured | YYMMDD - Date on which the transaction was captured in Cielo's financial schedule. During recovery, it can be updated after the transaction or adjustment is processed. |
| 151 | 155 | 5 | Num. | Fee (*) | Percentage of administration fee applied to the amount of the transaction. |
| 156 | 159 | 4 | Num. | Administrative Tariff (**) | Fee charged per transaction. |
| 160 | 161 | 2 | Num. | Capture method | See Table VII. If the sale is reprocessed for any reason, the system will send out capture method 06: Manual Capture Method; in this case, disregard the amount provided in the logical number of the terminal. |
| 162 | 169 | 8 | Alphanum. | Logical number of the terminal | Logical number of the terminal in which the sale was made. If the capture number is 06, disregard the logical number of the terminal, since it will be a number used internally by Cielo. |
| 170 | 175 | 6 | Num. | Original transaction date | AAMMDD – Original transaction date. |
| 176 | 181 | 6 | Num. | Original transaction time | HHMMSS – Original transaction time. |
| 182 | 217 | 36 | Alphanum. | Original PIX ID | Code that identifies the original PIX transaction. |
| 218 | 219 | 2 | Alphanum. | Indicative PIX Withdrawal, PIX Exchange | “TR” - PIX Withdrawal “SQ” – PIX Exchange “ ” – PIX Transaction |
| 220 | 221 | 2 | Alphanum. | Adjustment code | If the transaction type is different from “01”, this field will be filled in with: “17” – Reversal/Cancellation of PIX transaction “12” – PIX rate adjustment (adjustment made via PIX) Obs. Rate adjustments can occur directly in the customer's financial agenda, reflected with the code “12” in the sales and payment statements. |
| 222 | 250 | 29 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 3 decimal places should be considered, with no commas, periods, or any other characters.

(**) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

Record A - Receivables Operation Summary

Check the negotiations that were carried out.

Table J - Record A - Receivables Operation Summary

| START | END | SIZE | Type | Description | Data Editing |
|-------|-----|------|-----------|---------------------------|---|
| 001 | 001 | 1 | Num. | Record type | Constant "A" – identifies the type of record. |
| 002 | 007 | 6 | Num. | Negotiation date | AAMMDD – Negotiation date. |
| 008 | 013 | 6 | Num. | Payment date | AAMMDD – Payment date. |
| 014 | 027 | 14 | Alphanum. | CPF / CNPJ | CPF/CNPJ number. |
| 028 | 030 | 3 | Num. | Average term | Average term. |
| 031 | 035 | 5 | Num. | Nominal fee (**) | Nominal fee. |
| 036 | 036 | 1 | Alpha | Sign for the gross amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 037 | 049 | 13 | Num. | Gross amount (*) | Gross amount. |
| 050 | 050 | 1 | Alpha | Sign for the net amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 051 | 063 | 13 | Num. | Net amount (*) | Net amount. |
| 064 | 083 | 20 | Alphanum. | Operation Code | Operation Code. |
| 084 | 086 | 3 | Alphanum | Form of payment | Indicates the method of payment of the advance amount 001 - SLC (CIP Settlement System) 002 - TED 003 – PIX 004 - Manual/BackOffice " " – SCL (legacy) |
| 087 | 250 | 164 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

(**) Only 3 decimal places should be considered, with no commas, periods, or any other characters.

Record B - Receivables Operation Detailed

Check the detailed negotiations that were carried out.

| Table K - Record B - Receivables Operation Detailed | | | | | |
|---|-----|------|-----------|---------------------------|---|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "B" – identifies the type of record. |
| 002 | 007 | 6 | Num. | Negociation date | AAMMDD – Negotiation date. |
| 008 | 013 | 6 | Num. | Original expiration date | YYMMDD – Original expiration date. |
| 014 | 027 | 14 | Alphanum. | CPF / CNPJ | CPF/CNPJ number. |
| 028 | 030 | 3 | Num. | Card brand | Card Brand Code - see Table VI. |
| 031 | 033 | 3 | Num. | Settlement type | "000" – not identified "001" – credit "002" – debit |
| 034 | 034 | 1 | Alpha | Sign for the gross amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 035 | 047 | 13 | Num. | Gross amount (*) | Gross amount. |
| 048 | 048 | 1 | Alpha | Sign for the net amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 049 | 061 | 13 | Num. | Net amount (*) | Net amount. |
| 062 | 066 | 5 | Num. | Effective fee (**) | Effective fee. |
| 067 | 116 | 50 | Alphanum. | Financial institution | Financial institution. |
| 117 | 126 | 10 | Num. | Establishment | Number of establishment associated with the negotiated value |
| 127 | 250 | 124 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

(**) Only 3 decimal places should be considered, with no commas, periods, or any other characters.

Record C - Receipt Account

It allows checking the account of receipt of the negotiations carried out.

| Table L - Record C - Receipt Account | | | | | |
|--------------------------------------|-----|------|----------|-------------------------------|---|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "C" – identifies the type of record. |
| 002 | 005 | 4 | Alfanum. | Bank | Code of the bank of the merchant bank account. |
| 006 | 010 | 5 | Alfanum. | Agency | Code of the agency of the merchant bank account. |
| 011 | 030 | 20 | Alfanum. | Merchant bank account | Code of the account of the merchant bank account. |
| 031 | 031 | 1 | Alfa | Sign for the deposited amount | "+" identifies a credit amount. "-" identifies a debit amount. |
| 032 | 044 | 13 | Num. | Deposited amount (*) | Deposited amount. |
| 045 | 250 | 206 | Alfanum. | Cielo use | Unwritten. Reserved for Cielo. |

(*) Only 2 decimal places should be considered, with no commas, periods, or any other characters.

Record 9 - Trailer

It indicates the end of the file.

| Table M - Record 9 - Trailer | | | | | |
|------------------------------|-----|------|-----------|---|--|
| START | END | SIZE | Type | Description | Data Editing |
| 001 | 001 | 1 | Num. | Record type | Constant "9" – It identifies the type of trailer record (end of file). |
| 002 | 012 | 11 | Num. | Total number of records | Total number of records that do not include header and trailer. |
| 013 | 013 | 1 | Alpha | Sign for amount of the sum of all sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 014 | 030 | 17 | Num. | Amount of the sum of all sales summary | Amount of the sum of all sales summary. |
| 031 | 041 | 11 | Num. | Total amount of detailed sales | Total amount of detailed sales. |
| 042 | 042 | 1 | Alpha | Signal Gross Value of the sum of all sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 043 | 059 | 17 | Num. | Gross Value of the sum of all sales summary | Gross Value of the sum of all sales summary. |
| 060 | 060 | 1 | Alpha | Signal Gross Value in Advance of the sum of all sales summary | "+" identifies a credit amount. "-" identifies a debit amount. |
| 061 | 077 | 17 | Num. | Gross Value in Advance of the sum of all sales summary | Gross Value in Advance of the sum of all sales summary. |
| 078 | 078 | 1 | Alpha | Signal sum of Negotiated Values | "+" identifies a credit amount. "-" identifies a debit amount. |
| 079 | 095 | 17 | Num. | Sum of Negotiated Values | Sum of Negotiated Values. |
| 096 | 250 | 155 | Alphanum. | Cielo use | Unwritten. Reserved for Cielo. |

Note: The fields reserved for Cielo may be used to include new information. It may also be necessary to include new types of records.

Tables

Table I - Type Of Statement

| Table I - Type Of Statement Option | |
|------------------------------------|---|
| Code | Description |
| 03 | Detailed Sales with Future Installments |
| 04 | Detailed Payments |
| 09 | Remaining Balance |
| 10 | Detailed Prepayment Alelo |
| 12 | Detailed Sales Alelo |
| 13 | Detailed Payments Alelo |
| 14 | Remaining Balance Alelo |
| 15 | Receivables Operation |
| 16 | PIX Transactions |

Table II - Transaction Type

| Table II - Transaction Type | |
|-----------------------------|-------------------|
| Code | Description |
| 01 | Sale |
| 02 | Credit Adjustment |
| 03 | Debit Adjustment |
| 04 | Cielo Plan |
| 05 | Other Releases |

Table III - Payment Status

| Table III - Payment Status | |
|----------------------------|---|
| Code | Description |
| 00 | Scheduled: It identifies the capture of an entry and provides the date scheduled for payment of the entry. The date scheduled can be changed |
| 01 | Paid: It identifies that payment has been made by the merchant bank on the date provided |
| 02 | Sent to the bank: It identifies that the payment order has been sent by Cielo to the merchant bank and that payment has not been confirmed |
| 03 | To be confirmed: It identifies that the payment order has been sent by Cielo to the merchant bank and that payment has not been confirmed |

When a credit amount is being offset against a debit amount, both will be sent in the payment file, on the offsetting date subsequent to the scheduled payment date. The status "sent to the bank" may appear again in the payment statement, when the merchant bank returns a credit transfer (resend of payment).

Table IV - Product Code

| Table IV - Product Code | |
|-------------------------|------------------------------------|
| Code | Description |
| 001 | Agiplan credit |
| 002 | Agiplan installment transaction |
| 003 | Banescard credit |
| 004 | Banescard installment transaction |
| 005 | Esplanada credit |
| 006 | Credz credit |
| 007 | Esplanada installment transaction |
| 008 | Credz installment transaction |
| 009 | Elo "Crediário" |
| 010 | Mastercard credit |
| 011 | Maestro "debit" |
| 012 | Mastercard installment transaction |
| 013 | Elo Construcard |
| 014 | Elo Agro Debit |
| 015 | Elo Agro Costing |
| 016 | Elo Agro Investment |
| 017 | Elo Agro Costing with Debit |
| 018 | Elo Agro Investment with Debit |
| 019 | Discover credit |
| 020 | Diners credit |
| 021 | Diners installment transaction |
| 022 | Visa Agro Costing with Debit |
| 023 | Visa Agro Investment with Debit |
| 024 | FCO Investment |

| Table IV - Product Code | |
|-------------------------|------------------------------------|
| Code | Description |
| 025 | Agro Electron |
| 026 | Agro Costing |
| 027 | Agro Investment |
| 028 | Visa FCO Working Capital |
| 029 | Visa crediário in credit |
| 030 | Visa installment "Cliente" |
| 033 | JCB credit |
| 036 | Withdrawal using VISA Debit card |
| 037 | Flex Car Visa Vale |
| 038 | Credsystem credit |
| 039 | Credsystem installment transaction |
| 040 | Visa credit |
| 041 | Visa Electron "Debit" |
| 042 | Visa Toll "Pedágio" |
| 043 | Visa installment transaction |
| 044 | Visa Electron Post-Dated |
| 045 | Alelo Meal |
| 046 | Alelo Food |
| 058 | Alelo Multibenefícios |
| 059 | Alelo Auto |
| 060 | Sorocred debit |
| 061 | Sorocred credit |
| 062 | Sorocred installment transaction |
| 064 | Visa "Crediário" |

| Table IV - Product Code | |
|-------------------------|-----------------------------------|
| Code | Description |
| 065 | Alelo Meal |
| 066 | Alelo Food |
| 067 | Visa Working Capital |
| 068 | Visa Property Finance |
| 069 | Alelo Cultura |
| 070 | Elo credit |
| 071 | Elo debit |
| 072 | Elo installment transaction |
| 079 | Visa Payment Carnet "Carnê" |
| 080 | Visa Credit Currency Converter |
| 081 | Mastercard Specialized Credit (*) |
| 082 | Amex credit |
| 083 | Amex installment transaction |
| 084 | Amex installment bank |
| 089 | Elo Property Finance |
| 091 | Elo Specialized Credit (*) |
| 094 | Banescard Debit |
| 096 | Cabal credit |
| 097 | Cabal debit |
| 098 | Cabal installment transaction |
| 161 | Hiper credit |
| 162 | Hiper debit |
| 163 | Hiper installment transaction |
| 164 | Hipercard credit |

| Table IV - Product Code | |
|-------------------------|--------------------------------------|
| Code | Description |
| 165 | Hipercard installment transaction |
| 200 | Verdecard credit |
| 201 | Verdecard installment transaction |
| 202 | Nutricash Meal |
| 203 | Nutricash Food |
| 204 | Nutricash Multibenefícios |
| 205 | Nutricash Fuel |
| 206 | Ben Meal |
| 207 | Ben Food |
| 314 | Ourocard Agro Debit |
| 315 | Ourocard Agro Costing |
| 316 | Ourocard Agro Investment |
| 317 | Ourocard Agro Costing with Debit |
| 318 | Ourocard Agro Investment with Debit |
| 321 | Mastercard crediário in credit |
| 322 | Mastercard installment "Cliente" |
| 324 | Elo installment "Cliente" |
| 330 | Elo crediário in credit |
| 342 | Mastercard Toll "Pedágio" |
| 377 | Elo Payment Carnet "Carnê" |
| 378 | Mastercard Payment Carnet "Carnê" |
| 380 | Mastercard Credit Currency Converter |
| 433 | JCB installment transaction |

*Codes referring to the following cards: Construcard, Minha Casa Melhor, Producard, and Moveiscard

| Table IV - Product Code | |
|-------------------------|-----------------------------------|
| Code | Description |
| 031 | Prepaid Visa debit |
| 032 | Prepaid Visa credit |
| 035 | Prepaid Visa carnet “Carnê” |
| 073 | Prepaid Visa toll “Pedágio” |
| 107 | Prepaid MasterCard carnet “Carnê” |
| 110 | Prepaid MasterCard credit |
| 111 | Prepaid MasterCard debit |
| 269 | Prepaid Elo carnet “Carnê” |
| 270 | Prepaid Elo credit |
| 271 | Prepaid Elo debit |

Table V - Origin Of Adjustment

| Table V - Origin Of Adjustment | | |
|--------------------------------|--|--------------------|
| Code | Description | Type of Adjustment |
| 01 | Adjustment concerning monetary restatement | Hit |
| 02 | Adjustment to payment date | Hit |
| 03 | Adjustment to commission fee | Hit |
| 04 | Adjustment to unprocessed amounts | Hit |
| 05 | Adjustment to amounts not received | Hit |
| 06 | Adjustment to amounts not recognized | Hit |
| 07 | Adjustment to amounts negotiated | Hit |
| 08 | Adjustment to improperly processed amounts | Hit |
| 09 | Adjustment to entry not offset in checking account | Hit |
| 10 | Adjustment referring to disputed amounts | Hit / Chargeback |
| 11 | Compensation for anticipation of market agendas | Hit |
| 12 | Miscellaneous adjustments | Hit |
| 13 | Collection settlement | Hit |
| 14 | Legal settlement | Hit |
| 15 | Fine flag program (Master Card) | Hit / Chargeback |
| 16 | Amount frozen by court order | Block |
| 17 | Refund | Refund |
| 18 | Collection of operational fee | Collection |
| 19 | Value Monthly "Farol" | Hit / Collection |

| Table V - Origin Of Adjustment | | |
|--------------------------------|---|--------------------|
| Code | Description | Type of Adjustment |
| 20 | Charges Cielo Plan | Collection |
| 21 | Escrow agreement | Hit |
| 22 | Credit concerning the return of the refund - issuing bank | Hit / Refund |
| 23 | EC Credit - referring to claim filed by the cardholder | Hit / Chargeback |
| 24 | Credit for declined refund – Cielo | Hit / Chargeback |
| 25 | Processing of double debit - Visa Toll "Pedágio" | Hit |
| 26 | Debit for sale made without reading the card chip | Hit |
| 27 | Debit for sale declined in the system – Cielo | Hit |
| 28 | Consumer does not recognize the purchase | Hit / Chargeback |
| 29 | Reversal due to legal settlement | Hit |
| 30 | Reversal of escrow agreement | Hit |
| 31 | Reversal due to collection settlement | Hit |
| 32 | Reversal of amount frozen by court order | Hit |
| 33 | Reversal of cancelled sale | Hit |
| 34 | Reversal of operational fee charged | Hit |
| 35 | Reversal of monthly charges Lynx Comércio | Hit |
| 36 | Reversal of Cielo Plan charges | Hit |
| 37 | Reversal of debit for sale made without reading card chip | Hit |
| 38 | Reversal of commercial incentive | Hit |

Table V - Origin Of Adjustment

| Code | Description | Type of Adjustment |
|------|--|--------------------|
| 39 | Fine flag program (Visa) | Hit / Chargeback |
| 40 | Reversal of Prepayment decline | Hit |
| 41 | Reversal of reversal of double payment – Prepayment | Hit |
| 42 | Reversal of registration fee | Hit |
| 43 | Reversal of hard copy of statement | Hit |
| 44 | Reversal of double processing of debit - Visa Toll “Pedágio” | Hit |
| 45 | Commercial incentive | Hit |
| 46 | Incentive for top-up sale | Hit |
| 47 | Regularization of Prepayment decline | Hit |
| 48 | Reversal of double payment – Prepayment | Hit |
| 49 | Registration fee | Collection |
| 50 | Fee for hard copy of statement | Collection |
| 51 | Acceleration of prepayment debit | Hit |
| 52 | Breach of contract | Hit / Chargeback |
| 53 | Recurring sale canceled by the consumer | Hit / Chargeback |
| 54 | Consumer does not recognize the purchase | Hit / Chargeback |
| 55 | Card expired | Hit / Chargeback |
| 56 | Tariff for retry of transactions (Master Card) | Hit |
| 57 | Merchandise defective or different from description | Hit / Chargeback |
| 58 | Irregular transaction | Hit / Chargeback |
| 59 | Merchandise not delivered | Hit / Chargeback |

Table V - Origin Of Adjustment

| Code | Description | Type of Adjustment |
|------|--|--------------------|
| 60 | Services not provided | Hit / Chargeback |
| 61 | Sale without authorization code | Hit / Chargeback |
| 62 | Invalid card number | Hit / Chargeback |
| 63 | Copy of invalid document / voucher | Hit / Chargeback |
| 65 | Unreadable document | Hit / Chargeback |
| 66 | Sale without chip reading | Hit / Chargeback |
| 67 | Sale in another currency | Hit / Chargeback |
| 68 | Sale Processed Incorrectly | Hit / Chargeback |
| 69 | Sale canceled | Hit / Chargeback |
| 70 | Credit in duplicity | Hit / Chargeback |
| 71 | Documents not received | Hit / Chargeback |
| 72 | Payment made by other means | Hit / Chargeback |
| 73 | Equipment lost/stolen | Hit/Collection |
| 77 | Too much chargeback penalty | Hit / Chargeback |
| 78 | Score Services | Collection |
| 79 | Rescheduling of prepayment debit | Hit |
| 80 | Adjustment to assignment debit | Hit |
| 81 | Cielo e-Commerce | Hit/Collection |
| 85 | Cielo Controle (Excess) | Hit/Collection |
| 86 | Cielo Controle (Frank) | Hit/Collection |
| 93 | Meliuz | Hit/Collection |
| 99 | Transfer of Tariffs due to excess of retries | Hit |

Tabela V - Origem do Ajuste

| Code | Description | Type of Adjustment |
|-------------|--|---------------------------|
| 89 | Debit/credit compensation cancellation of transaction in pledge operation | Hit |
| 90 | Value offset debit/credit | Hit |
| 91 | Reversal of credit/debit in assignment transactions | Hit |
| 92 | Debit / credit of guarantee reversal | Hit |
| 93 | Meliuz | Hit/Collection |
| 94 | Debit/credit for clearing transaction in operation of assignment | Hit |
| 95 | Debit/credit of pledge operation | Hit |
| 96 | Credit / debit reversal of pledge | Hit |
| 97 | Debit / credit for cancellation compensation in operation | Hit |
| 98 | Debit/credit compensation cancellation of transaction in guarantee operation | Hit |
| 99 | Tariff for retry of transactions (Visa) | Hit |

Table VI - Card Brand

| Table VI - Card Brand | |
|-----------------------|-------------|
| Code | Description |
| 001 | VISA |
| 002 | Mastercard |
| 003 | Amex |
| 006 | Sorocred |
| 007 | ELO |
| 009 | Diners |
| 011 | Agiplan |
| 015 | Banescard |
| 023 | Cabal |
| 029 | Credsystem |
| 035 | Esplanada |
| 040 | Hipercard |
| 060 | JCB |
| 064 | Credz |
| 072 | Hiper |
| 075 | Ourocard |

Table VII - Capture Method

| Table VII - Capture Method | |
|----------------------------|---|
| Code | Description |
| 00 | LIO |
| 01 | POS (Point of Sale) |
| 02 | PDV (Point of Sale) or TEF (Electronic Transfer of Funds) |
| 03 | e-Commerce (Electronic commerce) |
| 04 | EDI (Electronic Data Interchange) |
| 05 | ADP/BSP (Capturing Company) or Reprocessing |
| 06 | Manual |
| 07 | URA/CVA |
| 08 | Mobile |
| 09 | Online electronic purse |
| 99 | Not identified |

Table VIII - Reason For Decline

| Table VIII - Reason For Decline | |
|---------------------------------|---|
| Code | Description |
| 002 | Invalid Card |
| 023 | Other Errors |
| 024 | Invalid card type |
| 031 | Withdrawal transaction using an Electron card without funds |
| 039 | Invalid issuing bank |
| 044 | Invalid transaction date |
| 045 | Invalid authorization code |
| 055 | Invalid number of installments |
| 056 | Transaction financed for unauthorized merchant |
| 057 | Card listed in alert bulletin |
| 061 | Invalid card number |
| 066 | Unauthorized transaction |
| 067 | Unauthorized transaction |
| 069 | Unauthorized transaction |
| 070 | Unauthorized transaction |
| 071 | Unauthorized transaction |
| 072 | Unauthorized transaction |
| 073 | Invalid transaction |
| 074 | Invalid transaction amount |
| 075 | Invalid card number |
| 077 | Unauthorized transaction |

| Table VIII - Reason For Decline | |
|---------------------------------|---|
| Code | Description |
| 078 | Unauthorized transaction |
| 079 | Unauthorized transaction |
| 080 | Unauthorized transaction |
| 081 | Expired card |
| 082 | Unauthorized transaction |
| 083 | Unauthorized transaction |
| 084 | Unauthorized transaction |
| 086 | Unauthorized transaction |
| 091 | Unauthorized transaction |
| 092 | Expired card |
| 093 | Imbalance in the installment plan |
| 094 | Installment transaction made for a card issued abroad |
| 097 | Installment amount below minimum |
| 099 | Invalid issuing bank |
| 100 | Unauthorized transaction |
| 101 | Double transaction |
| 102 | Double transaction |
| 124 | BIN not registered |
| 126 | Invalid withdrawal transaction using an Electron card |
| 128 | Invalid withdrawal transaction using an Electron card |
| 129 | Invalid withdrawal transaction using an Electron card |

Table VIII - Reason For Decline

| Table VIII - Reason For Decline | |
|---------------------------------|---|
| Code | Description |
| 130 | Invalid withdrawal transaction using an Electron card |
| 133 | Invalid withdrawal transaction using an Electron card |
| 134 | Invalid withdrawal transaction using an Electron card |
| 140 | Non-ecommerce establishment |
| 141 | Travel card - Invalid transaction |
| 143 | Sale in dollar invalid |
| 145 | Merchant invalid for distribution |
| 147 | Issued installment not enabled |
| 150 | Non-Financial Establishment |

Table X - Group Of Cards

| Table X - Group Of Cards | |
|--------------------------|---------------------------------|
| Code | Description |
| 00 | Service not assigned |
| 01 | Card issued in Brazil |
| 02 | Card issued abroad |
| 03 | MDR by card type - Initial |
| 04 | MDR by card type - Intermediary |
| 05 | MDR by card type - Higher |

Table IX - Entry Mode

| Table IX - Entry Mode | |
|-----------------------|-------------------------------------|
| Code | Description |
| 00 | Manual re-entry |
| 01 | Typed |
| 02 | Magnetic track |
| 03 | Bar code |
| 04 | OCR (Optical Character Recognition) |
| 05 | Online chip |
| 06 | Track |
| 07 | Contactless |
| 81 | Typed |
| 90 | Track |
| 91 | Contactless imitating stripe |
| 95 | Offline chip |
| 99 | Tap on Phone |

Table XI - Card Type

| Table XI - Card Type | |
|----------------------|-------------------------|
| Code | Description |
| 00 | Service not assigned |
| 01 | Visa Classic |
| 02 | Visa Empresarial |
| 03 | Visa Gold |
| 04 | Visa Platinum |
| 05 | Visa Infinite |
| 06 | Visa Corporate |
| 07 | Visa Electron |
| 08 | Visa Compras |
| 09 | Master Platinum |
| 10 | Master Standard |
| 11 | Master Gold |
| 12 | Master Pré-Pago |
| 13 | Master Black |
| 14 | Master Corporativo |
| 15 | Master Cartão Viagem |
| 16 | Master Cartão Benefício |

| Table XI - Card Type | |
|----------------------|---------------------------------|
| Code | Description |
| 17 | Master World |
| 18 | Master Agro |
| 19 | Elo Bndes |
| 20 | Elo Classic |
| 21 | Elo Empresarial |
| 22 | Elo Insumos |
| 23 | Elo Corporativo |
| 24 | Elo Mais |
| 25 | Elo Grafite |
| 26 | Elo Nanquim |
| 27 | Elo Pré Pagos Geral / Gift Card |
| 28 | Elo Vale Cultura |
| 29 | Elo Nacional PJ Empresarial |
| 30 | Elo Compras |
| 31 | Elo Viagem |
| 32 | Elo Premiação Inc de Vendas PJ |

File Transmission and Resending

File Transmission

In order to receive the Electronic Statement, it is necessary that the customer access the logged area of the Cielo Site and contract the service.

The files will be made available in the Inbox daily, except for the remaining balance file, which will be sent monthly.

In the absence of transactions, the file sent will contain only the "Header" and the "Trailer."

In the case of any inconsistency in the transmission of the file(s), the client should inform Cielo, contacting the Customer Service (edi@cielo.com.br).

File Resending

In case of loss of the file or not receiving, the Cielo will make available in the Inbox the same file sent daily (backup file).

The client may contact Suport to request resending of the file (canaledi-sup@cielo.com.br).

File Reprocessing

- Allows for the recovery of a previous transaction, updating the status of the entries.
- The files will be made available separately from the daily file.
- Recovery is not available for the Remaining Balance file (09) or Remaining Balance Alelo (14).
- The request can be made to Customer Service (edi@cielo.com.br).

Financial Concepts/Glossary

Adjustment: debit or credit entry made by Cielo in order to settle undue charges, to refund a sale, or issue a reversal to the merchant.

Change in Installment Plan: it occurs when the cardholder requests the client to modify the original installment plan, such as the total or partial sale refund and the change in the number or amount of the installments.

Chain Centralized Payment: is a group of customers with the same CNPJ root, rules locks and anticipation, bank address and the same commercial terms and commission term. A chain has only one matrix, chosen by the customer, where are registered all products and rates applied in the branches.

Chargeback: refund, made by the issuer bank, of a transaction disputed or challenged by the cardholder.

Cession: Anticipation of operations with Cielo or with the market. Records of delivery of funds from operations carried out with the market within the sales files due to the timely sending of data to Cielo by the institution that generated the contracts.

Date of Sale: day on which the sale was made by the Cielo client. For clients that operate using e-commerce solutions, this is the date on which the cardholder made a purchase on the website and not the date on which the sale was confirmed by the Cielo client.

Date of Submission: day on which the sale was submitted to Cielo for processing, which may be Saturdays, Sundays, or holidays. This is the reference date used in the calculation of the payment schedule and may differ from the date of sale, depending on the capture solution used.

Date of Capture: date on which the transaction was captured in the Cielo system. For Cielo clients that operate using e-commerce solutions, this is the date on which the transaction was confirmed by the client.

Guarantee: credit operation in the guarantee model carried out with a financing agent. It does not entail the anticipation of the date of payment of the amounts, only the exchange of ownership of the recipient.

Payment Date: date on which payment is effectively credited to the client's bank account, considering the payment period agreed upon. If the date calculated is not a business day, payment will be made on the next business day. Initially, once the sale is captured, the scheduled payment date is provided; however, it may be postponed if the amount is used to offset any debit concerning the sale refund, reversal, or service charges. Payment may also be made in advance, if the client conducts a prepayment operation.

Chain of Electronic Statement: register that allows the inclusion of all establishments controlled by the customer, regardless of the type of payment (centralized, decentralized, individual).

Exclusive Transaction Number: it is assigned by Cielo and exclusively identifies each transaction, enabling the reconciliation of the adjustments, prepayment operations, and assignment of receivables conducted in the sales summary and in the detailed sales through this key. To this end, the reconciliation solution should only consider the fixed parts of the exclusive number, according to the following composition.

| Parts | Composition |
|-------|---|
| 1 | 15 fixed digits that exclusively identify the sales summary, maintaining the history of maintenance actions conducted at Cielo. |
| 2 | 7 variable digits. They identify the changes made in the sales summary. |
| 3 | 4 fixed digits that identify the detailed sales in an sales summary, maintaining its history at Cielo. |
| 4 | 3 variable digits. They identify the changes made in the detailed sales. |

Merchant Installment Transaction - Rounding of the Amount of the Installment: the first installment is always rounded whenever the result of the division of the amount of sale by the number of installments results in a repeating decimal. In this case, the first installment will be larger than the others.

Merchant Installment Transaction - Period: in the sales file with the option for future installments, all installments will be sent with the original presentation date. However, the payment file will display the clearance date of the respective installment.

Declined Transaction: it occurs whenever the client or the sale does not match the attributes required for the proper processing and scheduling of payment data.

Resale: it occurs whenever a change is made to the payment plan of an installment transaction, whether in relation to the number of installments or to the total amount of the transaction.

Capture Solution: device and/or processing software (POS, PDV, E-commerce, mobile payment, EDI, etc.) that connects to the Cielo network to authorize and capture transactions.

Sales Summary: identifies a sales group on a certain date. It has 7 positions and will be formatted as follows.

| Digit | Description | Data Editing |
|---------|---|---|
| 1 | Product type | 0 - credit card 3 - installment bank 4 - merchant installment 5 - debit card 6 - installment client |
| 2 and 3 | Year in which the transaction was made | YY |
| 4 and 5 | Month in which the transaction was made | MM |
| 6 and 7 | Day on which the transaction was made | DD |

Types of registration: with registration by Commercial Group, which uses the CNPJ root, all new establishments from the root are automatically included in the electronic statement, avoiding loss of information.

